

2024-2025

# TECHNOLOGY AT TEMPLE

 Temple  
University  
Information Technology Services



## COMMUNICATION AND COLLABORATION

### TUmail (Microsoft Outlook 365)

Stay in touch via email, keep organized with calendars and tasks.

🔗 [tmail.temple.edu](https://tmail.temple.edu)

For more info:

🔗 [its.temple.edu/email-account](https://its.temple.edu/email-account)

### TUportal

Access popular Temple resources and more at [tuportal.temple.edu](https://tuportal.temple.edu). Inside, you'll find the tools, apps and information you need to succeed, as well as convenient access to other important university resources and systems.

Use TUportal to view your class schedule, access coursework through Canvas, check your tuition balance, set up appointments with your advisor and much more.

You'll also find the **Next Steps** channel that notifies you when it's time to complete important tasks such as registering for classes, viewing/accepting your financial aid award, paying bills or selecting your meal plan.

### Microsoft 365

Download Microsoft 365 for free on up to five Macs/PCs, plus five mobile devices and tablets. Use various online tools such as Teams to meet and collaborate with your peers, OneNote to organize class materials, and OneDrive to store and share your files. Word, PowerPoint and Excel are also included so you can collaborate on documents, organize tasks and more.

🔗 [its.temple.edu/microsoft365](https://its.temple.edu/microsoft365)

### Zoom

Collaborate with other students and instructors online through web conferencing. Temple provides you with access to premium Zoom features including extended meeting duration and larger participant capacity.

🔗 [zoom.temple.edu](https://zoom.temple.edu)

### TUmobile

Browse your class schedule, grades, campus maps and much more on your mobile device.

🔗 [its.temple.edu/tumobile](https://its.temple.edu/tumobile)

### Sites.temple.edu

Create and host personal websites on Temple's Wordpress platform, which contains a wide variety of themes and plugins.

🔗 [sites.temple.edu](https://sites.temple.edu)

### Poll Everywhere

Engage with your instructors using an easy-to-use classroom and polling application.

🔗 [its.temple.edu/poll-everywhere](https://its.temple.edu/poll-everywhere)

### Google Workspace

Access Google online tools, such as Drive, Docs, Sheets and Slides.

🔗 [its.temple.edu/googleapps](https://its.temple.edu/googleapps)

## DESKTOP AND MOBILE COMPUTING

### Shopper's Guide

View recommended/required computer specifications and learn about educational discounts for computer equipment and software.

🔗 [its.temple.edu/shoppersguide](https://its.temple.edu/shoppersguide)

### OWLtech Store

Shop for a computer and other tech gear at OWLtech, Temple's official on-campus technology store. Located in Pearson Hall, OWLtech offers brands including Apple, Dell and Lenovo at education pricing. The OWLtech team is also certified to repair Apple, Dell and Lenovo devices, and offers rental/loaner laptops and device trade-ins.

To learn more, visit:

🔗 [shopowltech.com](https://shopowltech.com)

### Computer Recycling Center

*(Powered by OWLtech)*

Shop online for recycled/refurbished computers, monitors, printers, and many other electronic devices at far below market price.

🔗 [shopowltech.com](https://shopowltech.com)

**(click the CRC link on the top menu)**

### Laptop Share

Borrow a laptop for up to four hours from automated kiosks on Main Campus, Ambler Campus or Center City Campus. Save your files to your Microsoft OneDrive storage for future use. Then return the laptop to any kiosk location on campus.

🔗 [its.temple.edu/laptopshare](https://its.temple.edu/laptopshare)

### Battery Share

Borrow a power bank for up to five hours to charge your laptop or mobile tech devices using automated kiosks at Charles Library, Pearson Hall, Ritter Hall, The TECH Center, Tuttleman, Ambler Campus or Center City Campus.

🔗 [its.temple.edu/batterysare](https://its.temple.edu/batterysare)

### Print on the Go

Take advantage of your free print quota! Submit print requests using your laptop or mobile device. Then pick up your printouts at any Print on the Go station on campus.

🔗 [its.temple.edu/printgo](https://its.temple.edu/printgo)

### Adobe Creative Cloud

Subscribe to and download Adobe Creative Cloud (including Photoshop, InDesign, After Effects and Acrobat Pro) at no charge for coursework. As a student, you must resubscribe each semester to continue using this software.

🔗 [its.temple.edu/adobe](https://its.temple.edu/adobe)



## TEACHING AND LEARNING\*

### TECH Center

Temple's award-winning computer facility, located on Main Campus, provides a vibrant environment to study, socialize and collaborate while taking advantage of premier technology including:

**Over 500**

PC and Mac workstations

**150**

Software applications\*\*

**13**

Breakout rooms with wireless projection (Kramer/Apple TV)

**3**

WhisperRoom booths suitable for recording podcasts, vocal narrations and other individual recording sessions

**2**

MediaScape collaboration tables

**2**

Gamrpods for remote classes, video/audio calls, gaming

**Plus:**

- Wireless loaner laptops
- Laptop Share kiosk
- Battery Share kiosk
- Wireless printing
- Color and BW laser printing
- Poster and inkjet printing
- 3D printing
- Specialty labs for video editing, music and graphic design
- Quiet study rooms
- Media studio for shooting video and recording audio
- Monitors to connect your laptop for dual screen computing
- Lounge chairs with ample power to connect your laptop
- Cell phone charging lockers
- Standup Desks
- Café

Learn more:

[its.temple.edu/techlabs](https://its.temple.edu/techlabs)

\*\* Figures are approximate and dependent on annual school and college software requests.



### Canvas

Access course content, assignments, announcements, grades, discussion boards and other integrated /external applications.

[canvas.temple.edu](https://canvas.temple.edu)

### Other Computer Labs

Temple offers school and college computer labs throughout Main Campus, as well as labs at Temple's other campuses, including the Health Sciences Center TECH Center, Ambler Campus Information Commons, and the Center City Technology Center. Most labs feature workstations with general and specialized software, and printing for lab workstations, laptops and other wireless devices. For a list of computer labs, visit:

[its.temple.edu/computerlabs](https://its.temple.edu/computerlabs)

### OWLab

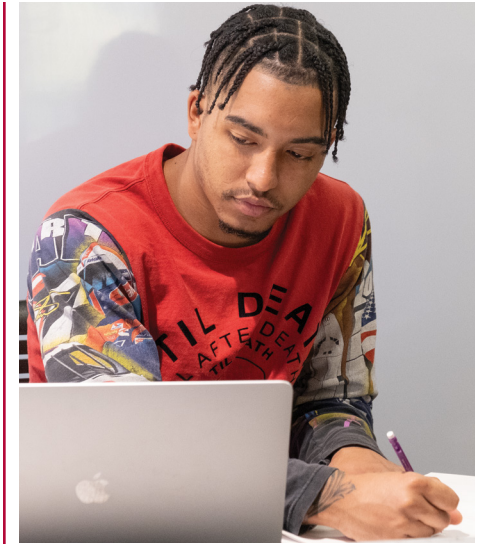
Remotely access specialized Windows-based software programs needed for coursework from off campus.

[its.temple.edu/owlab](https://its.temple.edu/owlab)

### Classroom Technology & Tools

Classroom instructional technology includes:

- Over 500 smart classrooms featuring computers, built-in multimedia and wireless access,
- Lecture capture programs for instructors to record and share class lectures on-line, and
- Wireless projection (Kramer/Apple TV) at expanding locations including Wachman Hall and the Science Education and Research Center (SERC).



## INFRASTRUCTURE

### Wireless on Campus

Access ubiquitous wireless Wi-Fi in all university buildings, including residence halls and most outdoor locations on campus.

[its.temple.edu/connect](https://its.temple.edu/connect)

### Xfinity on Campus

Included with campus housing, the Xfinity Stream app enables you to watch top networks, live sports, and thousands of Xfinity On Demand movies and shows. Non-residence hall students can access Xfinity on Campus in the TECH Center.

[xfinityoncampus.com](https://xfinityoncampus.com)

\* Quantified data such as count of computers, count of breakout rooms, etc., was verified by ITS staff.



## IDENTITY AND ACCESS

### AccessNet Account

Use your AccessNet username and password to log in to Temple technology resources and systems.

📄 [its.temple.edu/accessnet](https://its.temple.edu/accessnet)

### Multi-Factor Authentication

Protect your personal information when visiting Temple websites by enabling Multi-Factor Authentication and installing the Duo Mobile app on your phone.

📄 [its.temple.edu/mfa](https://its.temple.edu/mfa)

### OWLcard Mobile

Set up OWLcard Mobile on your phone to access buildings, including your residence hall and campus recreation facilities.

📄 [its.temple.edu/owlcard](https://its.temple.edu/owlcard)

### Cherry & White Directory

Find contact information for students, faculty and staff and create email aliases to personalize your @temple.edu email address.

📄 [directory.temple.edu](https://directory.temple.edu)

## IT PROFESSIONAL SERVICES

### Technology Support Center

The Technology Support Center provides a wide range of technology, application and university support. The TSC is open weekdays throughout the year, except holidays. For details and hours of operation, see:

📄 [its.temple.edu/techhelp](https://its.temple.edu/techhelp)

- **Location:** Bell Building (Room 106)
- **Online:** Submit requests for help or chat online at [tuhelp.temple.edu](https://tuhelp.temple.edu)
- **Email:** [help@temple.edu](mailto:help@temple.edu)
- **Call:** 215-204-8000

### Adaptive Technologies

Accessibility tools, available on over 1200 campus computers, provide adaptive technologies to students with disabilities.

📄 [its.temple.edu/computer-lab-accessibility-tools](https://its.temple.edu/computer-lab-accessibility-tools)

### LinkedIn Learning

Access instructional videos and training on business, creativity and technology topics taught by industry experts.

📄 [linkedinlearning.temple.edu](https://linkedinlearning.temple.edu)

### Tech Bits

Receive announcements about new resources, technology tips and more through Tech Bits, an email sent to the university community.

📄 [its.temple.edu/tech-bits](https://its.temple.edu/tech-bits)

