

Mobile Site 1.0 - Support # 3444: Mobile site 1.0 - Return user to correct question after using "Exit" button

Status:	Closed	Priority:	Low
Author:	Shlomi Lanton	Category:	
Created:	09/23/2012	Assignee:	Idan Geva
Updated:	11/25/2012	Due Date::	
Description:	For now if I use the "Exit" button, and then I go back to the same survey I start the survey from the start and not from the last question that I was when I used the "Exit" button. Hot to see it: 1. Go to: http://m.scout.co.il/index.php?web&db=Only_Media&lng=3 2. Answer the first question and see the movie in the second question. 3. While on the third question (question text = "Image question") press the "Exit" button. 4. See the "Exit" message that is "You have not completed the questionnaire, you can go back and fill in the future." 5. Go back to: http://m.scout.co.il/index.php?web&db=Only_Media&lng=3 and see that after you press the "To Survey" button you are moved to the first question and not to the third question as I understand web.scout needs to "remember" on which question the user was and with that the API will send mobile.scout the correct question. Please check the data that you get from mobile.scout in this case and see what is missing in order to make this action		

History

09/23/2012 05:52 pm - Eugene Nechaev

- Assignee changed from Eugene Nechaev to Nadav Avidan

- Status changed from Assigned to Feedback

according to clause 9 of document SABI_API when press Exit button system must send to API specific command.

I do not see it in code. This is part of API description:

9. Exit from Survey

Request

Link: /survey_engine/se_sabi.php

Parameters:

□ sabi_ac=next

□ sabi_sid=SESSION_ID

□ sabi_id=UNIQUE_REQUEST_ID

□ currentIndex=999999

Response:

□ {"id":UNIQUE_REQUEST_ID,"result":{"code":ERROR_CODE,"uid":RESPONDENT_ID}}

Example:

{"id":"51","result":{"code":8011,"uid":1}}

10/01/2012 12:41 pm - Nadav Avidan

- Status changed from *Feedback* to *Resolved*

10/01/2012 02:13 pm - Nadav Avidan

- Assignee changed from *Nadav Avidan* to *Shlomi Lanton*

10/01/2012 04:18 pm - Idan Geva

- Assignee changed from *Shlomi Lanton* to *Nadav Avidan*

- Status changed from *Resolved* to *Feedback*

To me it looks like it's fixed, but I think now there's a new problem caused by the fix. use the same link for the multi slider tables and try to exit on the 2nd question. what happens is an empty "question page" (like when the API returns a false response).

http://m.scout.co.il/index.php?web&db=multi_slider_table&lng=3

10/01/2012 04:30 pm - Nadav Avidan

This is the same as 3387. still don't know how to solve it.

10/01/2012 05:57 pm - Idan Geva

- Priority changed from *Normal* to *Low*

11/17/2012 11:03 am - Nadav Avidan

- Assignee changed from *Nadav Avidan* to *Shlomi Lanton*

- Status changed from *Feedback* to *Resolved*

For now, I uploaded the fix only to web.scout brought back the back button.

Should work.

11/18/2012 04:26 pm - Shlomi Lanton

- Assignee changed from *Shlomi Lanton* to *Nadav Avidan*

- Status changed from *Resolved* to *Feedback*

Look's OK, Please update ipanel.scout as well.

*BUT note that for now `_+` this code section needs to be in comment `+_` so it will not be added to there site, because they don't need this option for now.

After you update let us (me or Idan) know where is the commented section so we will be able to un-comment it when needed.*

11/23/2012 07:04 pm - Nadav Avidan

- Assignee changed from *Nadav Avidan* to *Idan Geva*

Done. there is a TODO comment you can find easily in question.inc.php

11/25/2012 01:16 pm - Shlomi Lanton

- Status changed from *Feedback* to *Closed*